

## MD TOUCHPOINT

MD Touchpoint for a medical representative typically involves interactions between the medical representative and healthcare professionals (HCPs), such as doctors/physicians. When Medical Representatives visit their doctors, they utilize the MD Touchpoint to track their visits and product presentations.

### Product Features:

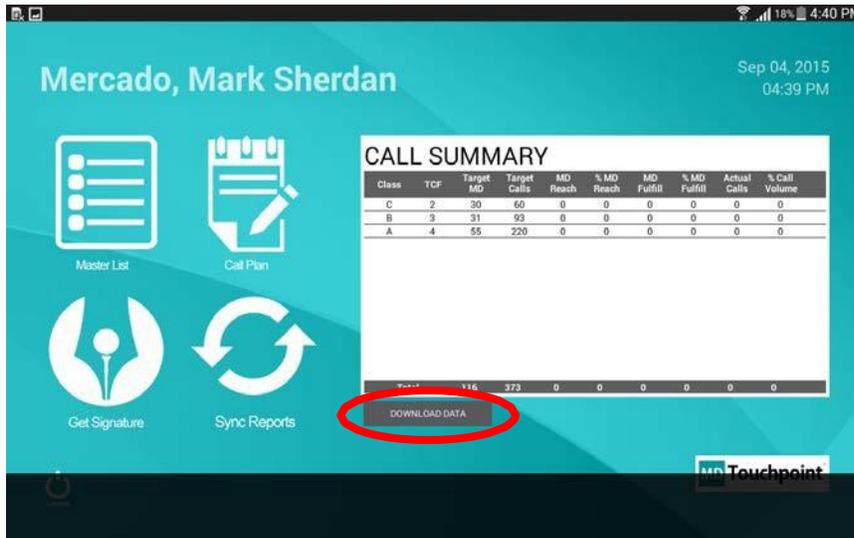
1. Master List of Medical Doctors
2. Product Details/Presentation
3. Calls/Visit Scheduling
4. Signature Capture
5. Call Plans (Pre-call and Post Call)
6. Call Monitoring

### USING THE MD TOUCHPOINT APP:

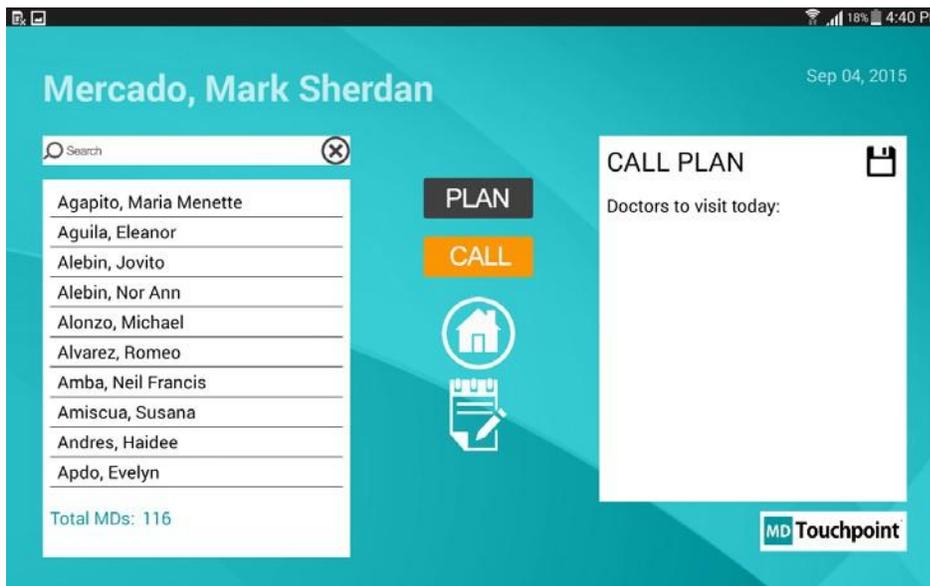
1. Enter your Username (Employee ID e.g. Z###) and Password (test) and tap “LOG IN”



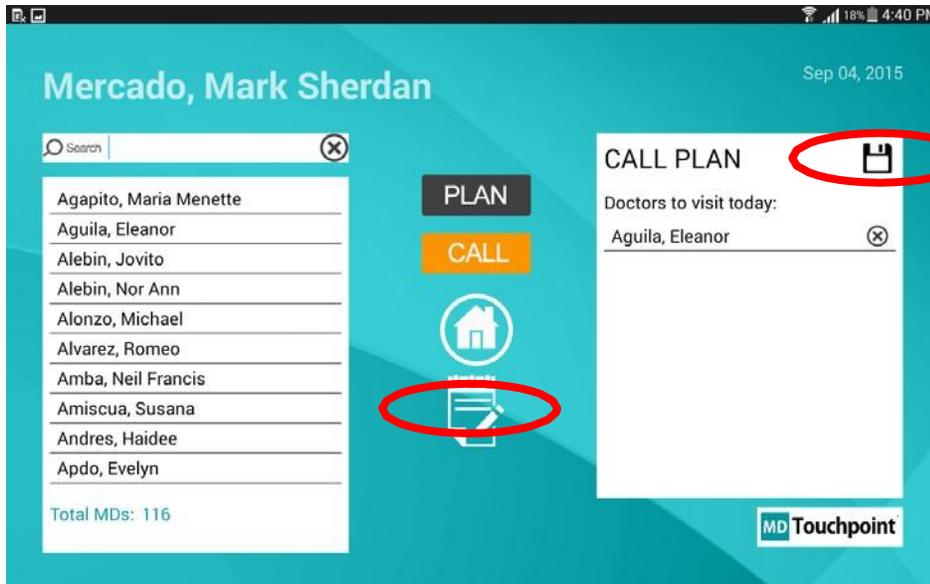
2. On the HOME PAGE, tap “DOWNLOAD DATA” to retrieve your current MD Master List.



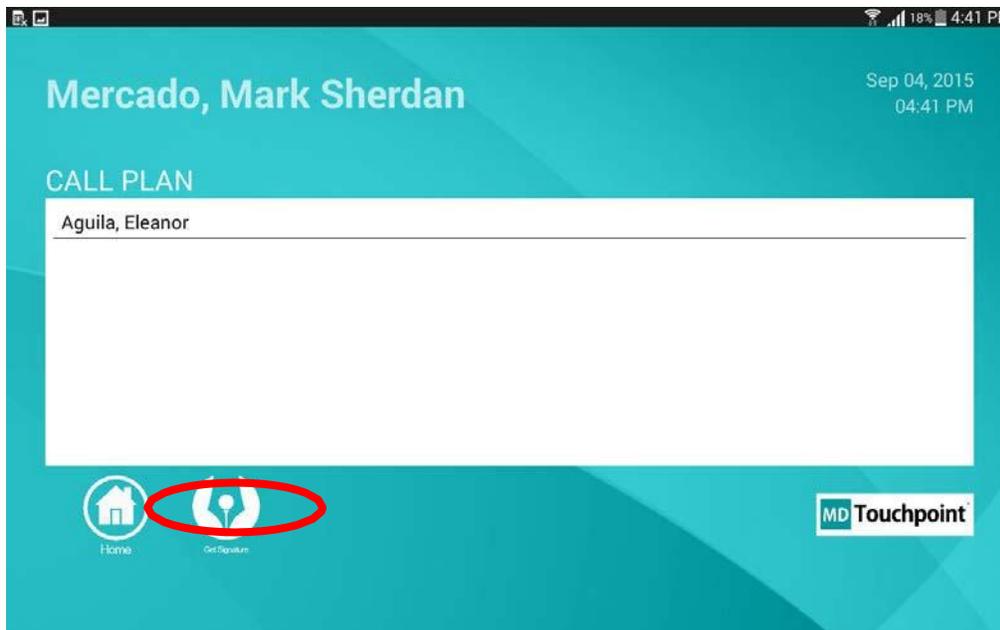
3. Tap the “MASTERLIST” icon. Select a customer then tap “PLAN” to include that customer in your Call Plan for the day



4. After selecting all the customers that you plan to cover for the day, tap the SAVE icon to save your Call Plan. Then tap the CALL PLAN icon to go to the CALL PLAN PAGE.



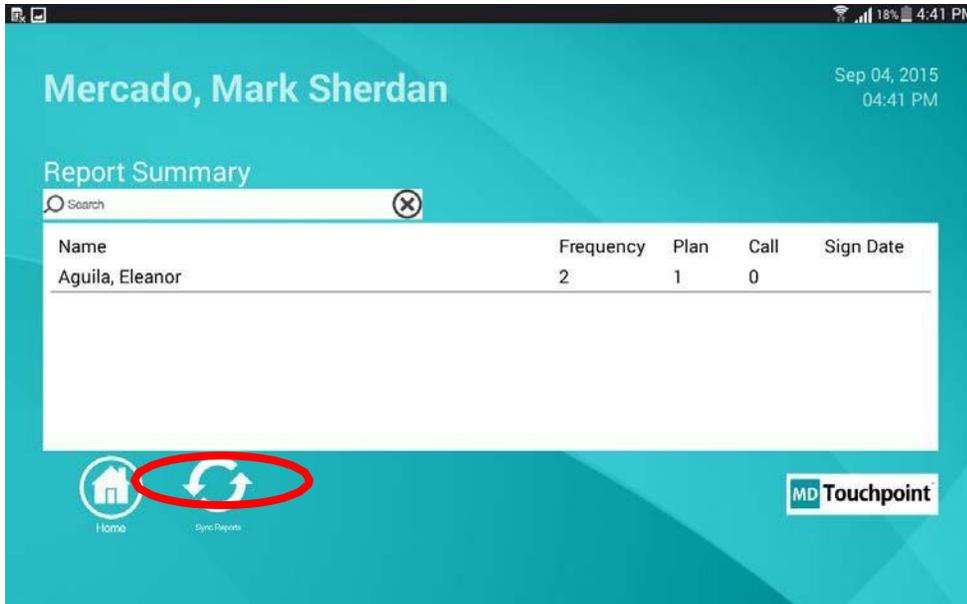
5. From the CALL PLAN PAGE, select the customer that you want to cover then tap the SIGNATURE icon



6. Get the customer's signature then tap SUBMIT to save the call (signature) in the tablet. You will automatically go back to the CALL PLAN PAGE after submitting (saving) a call (signature)



7. To sync a call or several calls, go back to the HOME PAGE then tap the "Sync Reports" icon to go to the SYNC PAGE. Tap the SYNC ICON to upload your calls to the server



- To cover a customer that is not in your saved Call Plan, select a customer then tap "CALL" to go directly to the SIGNATURE PAGE.

# Mercado, Mark Sherdan

Sep 04, 2015

Search

- Agapito, Maria Menette
- Aguila, Eleanor
- Alebin, Jovito
- Alebin, Nor Ann
- Alonzo, Michael
- Alvarez, Romeo
- Amba, Neil Francis
- Amiscua, Susana
- Andres, Haidee
- Apdo, Evelyn

Total MDs: 116

PLAN

CALL



## CALL PLAN



Doctors to visit today: