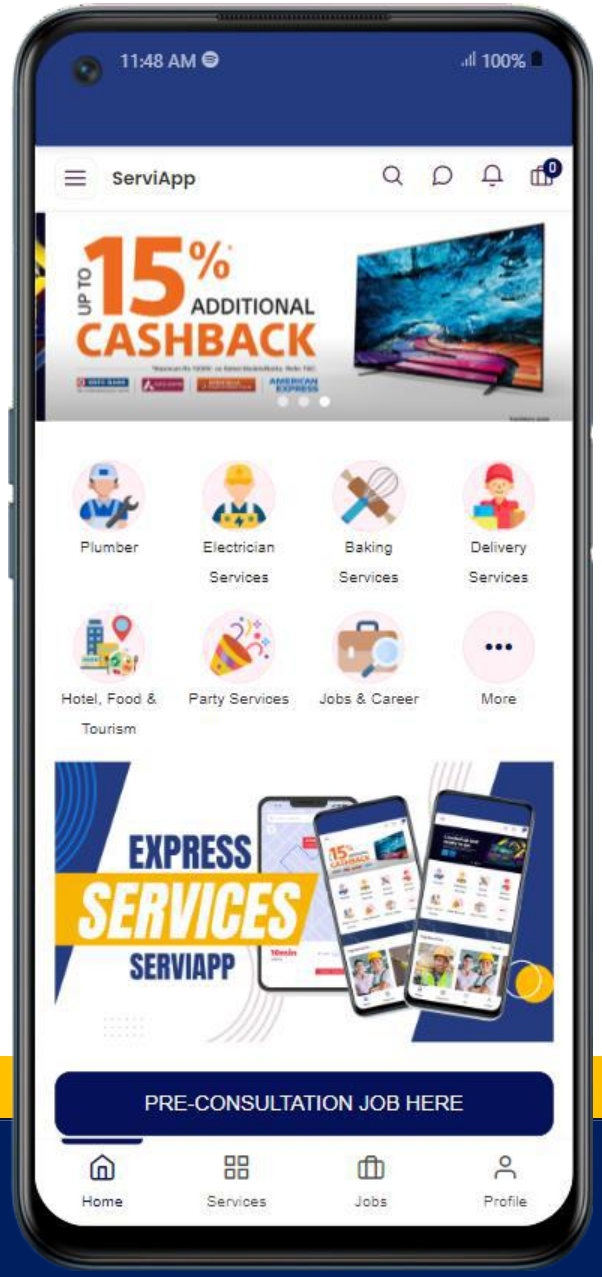


ServiApp

The A-Z of Services

ServiApp
The A-Z of Services

About ServiApp

- ServiApp is a comprehensive service provider platform designed to connect customers with a wide range of service professionals. Whether you need a plumber, electrician, cleaner, or any other type of service, ServiApp makes it easy to find and book reliable providers.

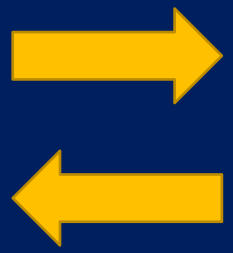
- Founded with the mission to simplify the process of finding and booking reliable service professionals.

- We want to be known for the quality and reliability of our services and become a brand for both service providers and customers who want to avail different services through their PC and smartphones.

Two (2) types of ServiApp User Account

ServiClient

ServiClient account looking for a service and posting services needed in several categories including plumbers, electrician services, baking services, and more.



ServiPro

ServiPro account giving services depending on the services supplied in a category, delivering services in their multi-skilled jobs.

ServiApp Features

- Comprehensive Service Listings: Access a wide range of services including home repairs, personal care, professional consultations, and more. Easily find what you need from our extensive list of categories.
- User-Friendly Interface: Navigate the app with ease thanks to our intuitive and clean design. The user-friendly interface ensures a seamless experience from browsing to booking.
- Instant Booking: Book services in real-time with just a few clicks. Choose the service you need, select a provider, and confirm your appointment instantly.
- Verified Service Providers: All service providers on ServiApp are thoroughly vetted and verified to ensure quality and reliability. Customers can browse ratings and reviews to make informed choices.
- Flexible Scheduling: Schedule services at your convenience. Choose a time that suits you, and our providers will be there to deliver top-notch service.

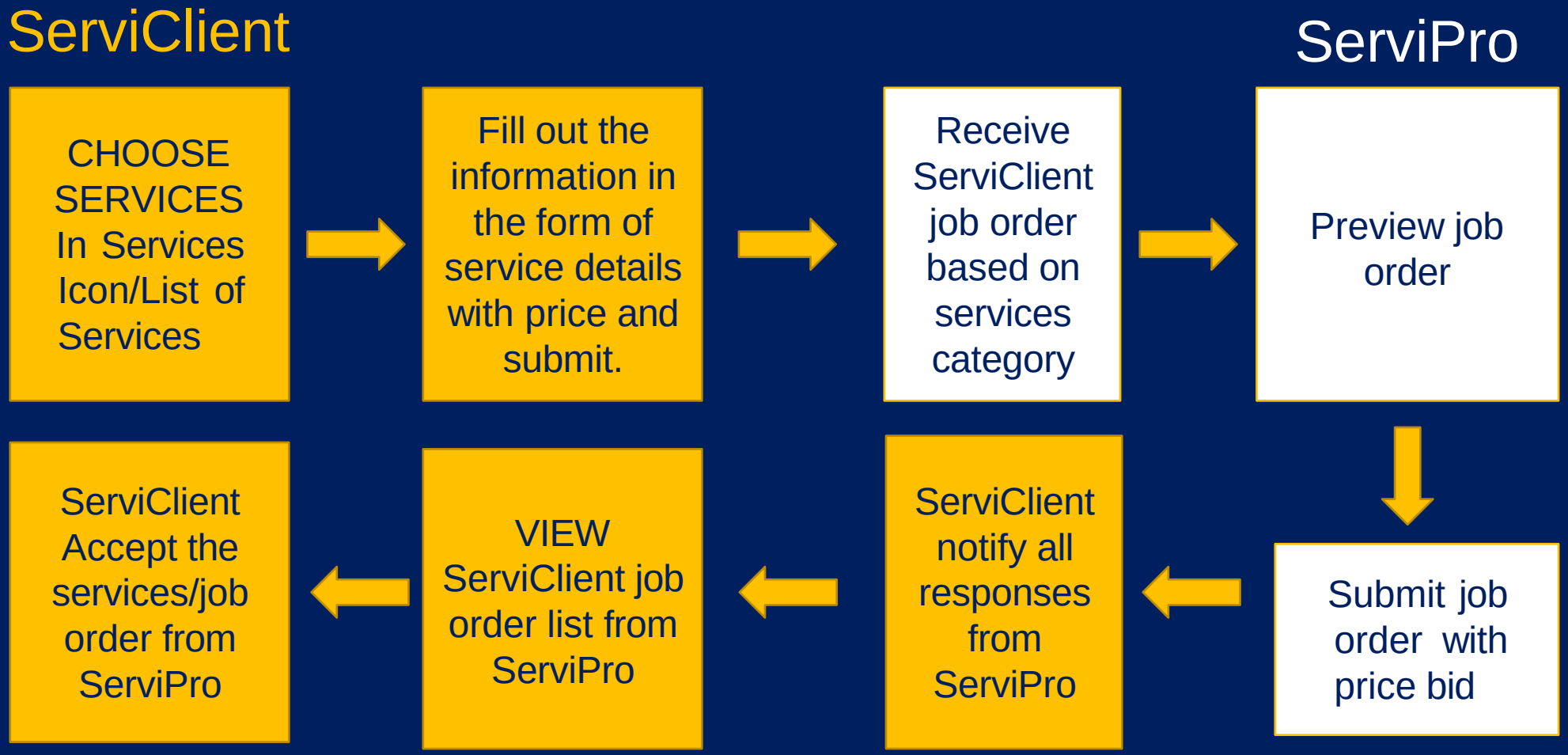
ServiApp Features

- Secure Payment Gateway: Pay for services securely within the app using a variety of payment options, Top Up via Merchant, Cash or ServiPay (SRVP). All transactions are encrypted to protect your financial information.
- Real-Time Tracking: Track your service provider in real-time from the moment they accept your booking until the job is done. Stay informed about their arrival time and progress.
- 24/7 Customer Support: Access round-the-clock customer support for any questions or issues. Our dedicated support team is available via chat, email, or phone.
- Loyalty Rewards Program: Earn rewards with every booking, which can be redeemed for discounts on future services. Our loyalty program is our way of thanking you for choosing ServiApp.
- Customizable Profiles for Service Providers: Service providers can create detailed profiles showcasing their skills, experience, and customer feedback. This helps customers choose the right professional for their needs.

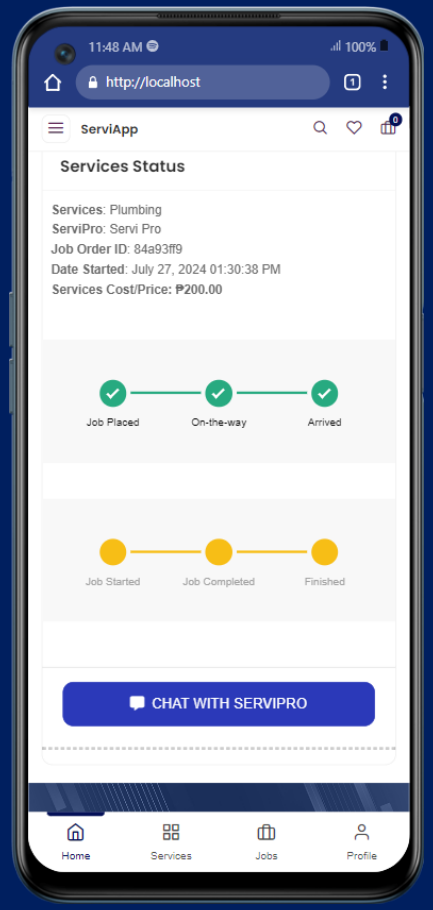
ServiApp Features

- Review and Rating System: Customers can leave reviews and rate their service experience. This feedback helps maintain high service standards and assists others in making informed decisions.
- Multi-Language Support: ServiApp supports multiple languages to cater to a diverse user base, making it accessible to a broader audience.
- Service Bundles and Packages: Take advantage of bundled services or special packages for common tasks like home maintenance, event planning, or personal care, offering both convenience and savings.
- Notification and Reminder System: Receive timely notifications and reminders about upcoming appointments, promotions, and special offers directly through the app.
- Service History and Rebooking: Easily view your past bookings and rebook your favorite service providers with just a few taps. Keep track of all your service activities in one place.

ServiApp Services Booking Process



ServiApp Services Booking Status



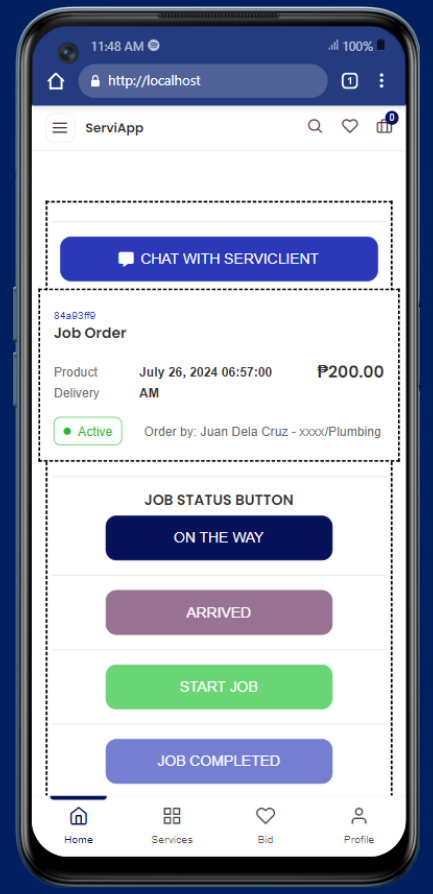
ServiClient

Job Status

- Job Placed
- On the way
- Arrived
- Job Started
- Job Completed
- Finished

Button Status

- ON THE WAY
- ARRIVED
- START JOB
- JOB COMPLETED



ServiPro